

# SYNTHETIC GRASS WARRANTY

## WARRANTY APPLICATION

Please note: Warranty will not be issued unless your synthetic grass has been installed. All the fields below must be completed.

### CUSTOMER INFORMATION

Full Name:

Street Address:

Suburb:

State:

Postcode:

Phone:

Mobile:

Email:

Send my Warranty Certificate via (Please choose one option):

Email

Post

### PRODUCT INFORMATION

Type of Product:

Byron Bay Green

Sydney Bay Envy

Leisurescape

Meters Purchased:

Base Type (E.G concrete):

Adhesive Type:  Glue  Double Sided Tape

Other: \_\_\_\_\_

Other: \_\_\_\_\_

Did you use Turf Pins? YES / NO

Sand Qty Input:

Number of Joins in Grass:

### PROJECT DETAILS

Type Of Project:

Backyard

Front Yard

Side Yard

Driveway Edge

Pool Area

Balcony

Sporting

Courtyard

Putt Putt

Roof Top

Commercial

Decking

Other (Please specify) \_\_\_\_\_

Additional Comments:

The above information is true to the best of my knowledge. I declare I have followed the SSG DIY installation guide & I have installed the product to manufacturers specifications, including the correct sand-fill. I understand Sydney Synthetic Grass &/or Grass Manufacturers Pty Ltd will not validate or uphold any warranty due to misuse, mistreatment & incorrect installation. I also authorize SYNTHETIC GRASS WARRANTY to release any information required to process my claims. Please refer to warranty Terms & Conditions.

Customer Name \_\_\_\_\_

Customer signature \_\_\_\_\_

Date \_\_\_\_\_



Warranty certificate will be issued within 30days upon receiving the completed warranty form.  
Complete this warranty application form & send with a copy of your Synthetic Grass receipt to:  
**warranty@sydneysyntheticgrass.com**